

Leadership is a crucial aspect of any business and group. Effective leadership can improve performance, productivity, and motivation. It is an essential skill that can be developed and honed with the proper training and guidance.



Part One

In the opening presentation, participants will learn about fundamental leadership principles, including:

- Adapting leadership styles
- Situational awareness
- Qualities of effective leaders
- Incivility in the workplace
- Leadership and emotional intelligence

Part Two

Designed as a platform for learning and development, part two equips leaders with the skills and knowledge necessary to be emotionally resilient. Participants will learn to develop their emotional quotient (EQ), improve communication, manage negative behavior, and apply situational leadership principles. In addition, case studies and breakout sessions will allow participants to demonstrate their learning capabilities.

By the end of this workshop, participants will be able to:

- Identify personal leadership styles
- Apply situational leadership principles to their leadership style.
- Increase self-awareness
- Improve emotional intelligence competencies and how to apply them in the workplace.
- Develop strategies for dealing with incivility in the workplace.
- Cultivate a culture of inclusivity and respect



Speaker & Facilitator
Laura Perez Ehrheart

Laura is a highly skilled executive consultant who optimizes institutional performance and productivity. She is a vibrant speaker and an engaging facilitator; she is also a respected member of the academy faculty team—her main objective centers around nurturing and advancing leaders and teams across both public and private sectors. Passionate about talent development, training, and organizational improvement, Laura is dedicated to fostering engagement and unlocking the potential of leaders, teams, and individuals to achieve their desired business outcomes.

With over two decades of experience in leadership, learning, and development programs, Laura excels in orchestrating, designing, and facilitating workshops. Notably, she spearheads leadership academy programs to cultivate a robust organizational culture, emphasizing engagement, effective communication, diversity, and inclusivity. Her firm belief in enhancing core competencies is a driving force behind helping organizations accomplish their strategic goals.

Laura holds a master's degree in business and leadership from the University of Phoenix, Phoenix, Arizona.

Areas of expertise and credentials

Training, Moderating, Emotional Intelligence, Organizational Leadership, LEAN Six Sigma, Certified Executive Coach, and podcaster.

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