



Bonnie Ross, EdD, RN, CNE, is an ATI Nursing Education Consultant. She earned a BSN from the University of Delaware (Newark, DE), a Master's in Nursing Administration from New York University (New York City), and a Doctorate in Educational Leadership from Rowan University (Glassboro, NJ). Dr. Ross has been a registered nurse for over 40 years, with over 20 years spent in nursing education. Her clinical experience includes adult medical-surgical, coronary care, intensive care, and post-anesthesia nursing. Dr. Ross has held nursing faculty positions and leadership roles in ADN, BSN, and ABSN programs.

Dr. Ross is a certified nurse educator with extensive knowledge and leadership experience in curriculum development for both traditional and concept-based programs. She is an enthusiastic champion of life-long learning and professional development and is passionate about paying it forward to the next generation of nurses.

Dr. Ross believes that collaboration, teamwork, and respect are essential when developing best practices in teaching and learning in nursing education. Her research activity includes publishing and presenting work depicting the experiences of faculty transitioning from clinical nurse to nurse educator and developing retention strategies for diverse nursing student populations.

Presentation:

Strengthening Nursing Education by Promoting a Culture of Respect, Resilience, and Effective Crucial Conversations.

Objectives:

- Review the call to action by nursing and other healthcare professionals to address the continuum of workplace civility
- Discuss necessary components of a healthy work environment
- Examine the impact of personal protective factors on the development of resilience
- Identify strategies to promote optimal outcomes during crucial conversations.